

PLEASE FILE IN E-01345A-05-1
ORIGINAL



ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

4700

Investigator: John La Porta

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

E-01345A-05-0816

Opinion No. 2006 - 49057

Date: 1/3/2006

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Dean & Karen

Geraci

Account Name: Dean & Karen Geraci

Home: [REDACTED]

Street: [REDACTED]

Work: [REDACTED]

City: Scottsdale

CBR:

State: AZ Zip: 85250

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

CUSTOMER SENT THE FOLLOWING CORRESPONDENCE TO THE COMMISSION.

Arizona Corporation Commission
Utilities Division
1200 West Washington
Phoenix, AZ 85007

Friday, December 16, 2005

Dear Mr. LaPorta,

Please accept this letter as my objection to APS' recent request for a 20% increase in energy cost to their customers.

Fundamentally, I take issue with the amount. I would say a major percentage of their customer base has not had a 20 percent in their personal income while APS has reaped the benefits of Arizona's expansive growth. The laws of supply and demand indicate that more customers mean more revenue, increased efficiency and stronger cost leverage with suppliers. If this isn't the case, it's their problem not ours!

My second objection has to do with the price plans. How can a two income family expect to carryout the mandatory essentials of a household during the hours 9PM through 6AM? Granted, these plans also discourage energy usage during peak hours, but let's not forget, it's during part of these peak hours we really need this energy to sustain essential every day activities. If eight hours sleep is the norm, that APS has allowed us only one hour to reduced cost energy; that's just not reasonable.

Lastly, allow us to change plans only once a year deprives us from leveraging seasonal changes that could lower our energy bills.

Thanks in advance for any assistance you can provide.

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2006 JAN -4 P 12: 08
AZ CORP COMMISSION
DOCUMENT CONTROL

ARIZONA CORPORATION COMMISSION
UTILITY COMPLAINT FORM

Sincerely,
Dean J. Geraci
End of Complaint

Utilities' Response:

N/A
End of Response

Investigator's Comments and Disposition:

01/03/06-ACC spoke to Mr. Geraci. He was informed that the ACC received his correspondence and his opinion will become part of the record and a copy will submitted to the docket. CLOSED.

End of Comments

Date Completed: 1/3/2006

Opinion No. 2006 - 49057
